



Centacare FNQ – Our Promise to Keep Children Safe

At Centacare FNQ, children come first. We promise to make sure every child and young person is **safe, respected and cared for**.

OUR PROMISE

- Children's safety is always the most important thing.
- We listen to children and take their ideas seriously.
- We respect all children – including:
 - Aboriginal and Torres Strait Islander children
 - Children from different countries, languages, refugee or migrant families
 - Children with disability
 - Children with different identities (for example gender, sexuality, or culture)
- We say no to abuse, neglect, racism, bullying, or discrimination.
- All our workers and helpers have safety checks (Blue Card, Police Check).

- If there is a problem or complaint, we will act quickly, fairly, and respectfully.
- We keep improving how we keep children safe, by listening to families, communities, and children.

WHO THIS PROMISE IS FOR

This promise is for everyone at Centacare FNQ – workers, volunteers, managers, leaders and board members.

Together, we will make Centacare FNQ a place where every child feels safe, strong and able to reach their full potential.