



Our Commitment to Child Safeguarding and Wellbeing

Centacare FNQ is committed to being a child safe organisation.

We believe every child and young person has the right to be safe, respected, and able to thrive.

- We commit to:
- Always putting children's safety and wellbeing first.
- Listening to children and valuing their voices.
- Creating culturally safe and inclusive spaces where Aboriginal and Torres Strait Islander children, children from culturally and linguistically diverse (CALD) backgrounds, refugee and migrant children, children with disability, and children of diverse identities and experiences feel respected, included, and strong.
- Ensuring all staff, volunteers and contractors follow our Code of Conduct, meet required checks, and receive child safeguarding and cultural safety training.
- Having zero tolerance for abuse, neglect, racism, discrimination, or unsafe behaviour in any form.
- Responding quickly and fairly to concerns or complaints, using trauma-informed and culturally respectful approaches.
- Working with children, families, and communities to keep improving how we keep children safe.
- This commitment applies to everyone in our organisation – staff, volunteers, contractors, leaders, and board members.
- Together, we will ensure Centacare FNQ is a place where all children are safe, respected and supported to reach their full potential.