



Our Promise to Kids at Centacare FNQ

OUR PROMISE TO KIDS AT CENTACARE FNQ

At Centacare FNQ, you are important.

We promise we will do everything we can to keep you safe, respected and cared for.

- You have the **right to feel safe** all the time.
- We will **listen to you** and take you seriously.
- We respect **all kids** – no matter your culture, language, family, abilities, or who you are.
- We will not allow **bullying, abuse, racism or unfair treatment** at Centacare.
- All our staff and helpers are checked to make sure they are **safe people**.
- Our staff are trained to **look after you** and keep you safe.
- If you tell us something is wrong, we will **listen and act quickly**.
- We will keep **learning and improving** so you always feel safe and welcome.

REMEMBER

At Centacare FNQ, you can:

- Speak up if something feels wrong.
- Ask questions about your safety.
- Expect adults to listen and care.

Together, we will make sure Centacare is a place where you “can feel safe, strong, and happy.